

THE PACESETTER

QUOTE OF THE MONTH

In joined hands, there is still some token of hope, in the clinched fist none. —Victor Hugo

PACESETTERS NEWS

- ❖ White County will be hosting a bake sale/yard sale this summer in June! They are currently accepting any donations except for clothing and stuffed animals. If you have questions or want to donate anything, give them a call at (931) 738-9515.
- ❖ Calling all Star Wars fans! May the 4th Be with You is coming! On May 4th, wear your favorite Star Wars gear (dress code appropriate, please) and send a picture to Lindsay to share on Facebook and our website! Don't forget to get those we support involved!
- ❖ **PASSIVE INSURANCE OPEN ENROLLMENT FOR ALL EMPLOYEES WORKING AT LEAST 20 HOURS PER WEEK FROM 5/1/23 - 5/12/23.** Don't want to change what you currently have? You don't have to do anything. It will roll over to plan year 6/1/23 - 5/31/24. **ENROLL ONLINE** 5/1/23 - 5/12/23 or schedule an appointment for assistance with a Benefits Counselor via **PHONE** (1-855-520-6769) at Employee Navigator 5/8/23 - 5/11/23. Don't wait until 5/12/23 to call to schedule an appointment. ASM with further instructions coming soon!

SERVICE ANNIVERSARIES

Mason Gammons—1 year
Ahliyah Woodard—1 year
James Thomas—1 year
Tina Green—1 year
Jackie Boles—2 years
Rita Elkins—5 years
Jerry Carmack—15 years
Beverly Phillips—16 years
Pat McCulley—19 years
Bessie Presley—23 years

**Oops! Don't see your name? We don't have permission to share 😞 Change by contacting HR!

WELCOME NEW HIRES!

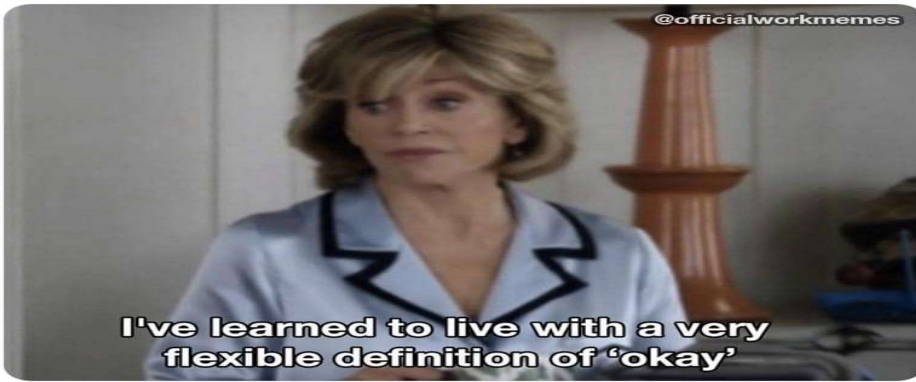
Kristin Diaz Michaela Gibson
Victoria Hays Annabelle King
Peggy Montijo Emily Pace
Carlos Rodriguez Shasta Sells
Coe Siembida

May Holidays

May 4th—May the 4th Be with You
May 5th—Cinco de Mayo and Revenge of the 5th
May 14th—Mother's Day
May 29th—Memorial Day

“Everything at work going okay?”

Me:



EMPLOYEE SPOTLIGHT:



Cathy Presley was nominated by Misty Voiles and Marilyn Harris!

**Cathy has been with Pacesetters since 20??.
Thank you, Cathy, for all your hard work and dedication!**

Employee Spotlight: Misty says, “Cathy is the Program Compliance Director as well as Family Support Program supervisor. Cathy wears many hats within this company, always willing to go that extra mile beyond what the job description describes. Cathy has played many roles in this office since I came to work in 2019. Cathy has advocated for our program when others don’t recognize the importance of The Family Support Program. Cathy supports the FSCs in all aspects: audits, meetings, etc. Marilyn and I have the utmost respect for Cathy as a supervisor. She has gone up and beyond for me personally as a supervisor and friend when I needed someone to talk to during the loss of my mom and sister. Marilyn says Cathy always has her door open for her whenever she needs work advice or to lend an ear if needing to talk. Cathy’s laughter can brighten one’s day when feeling down. Cathy is also one of the most compassionate people Marilyn and I have met. Cathy can go to “battle” for her employees when needed, proven for Marilyn and myself.”

Happy Birthday!

Supported Individuals

Chuckie H.—5/6

Greg—5/14

Angela B.—5/16

Mark Moore—5/17

Bubba M.—5/21

Dean Harris—5/22

Robert—5/24

Judy Mitchell—5/29

Staff

Samantha Cintron—5/4

Charlene Snipes—5/8

Presley Thompson—5/9

Lonnie Whitehead—5/9

Lacey Cheatham—5/10

Shasta Sells—5/10

Frank Clough—5/13

Brenda Moore—5/13

Sasha Davis—5/14

Stephanie Turner—5/14

Tiffany Duffer—5/20

Shannon Johnson—5/20

Teresa Davis—5/21

Daniel Strong—5/28

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JOB OPENINGS

***Overnight Med SL LPN**

***Med SL DSP**

***DSPs**

Let's Talk About: CQL—The Council on Quality and Leadership

Personal Outcome Measures—Factor Expectations (What We Look For)

As we move past the Basic Assurances®, it's time to take a look at Personal Outcome Measures (POMs). Developed in 1991 by CQL, the POMs provide the basis for assessing personal quality of life for people and reflect a significant change in thinking about service delivery and quality. CQL moved the quality focus from complying with organizational processes to learning about and supporting individual choice and preferences. Choice and self-determination form the foundation for personal quality of life. When people receive services and supports, they expect real outcomes based on those choices.

We will start with **Factor 1: My Human Security**.

Over the next 4 months, we will break down each indicator for this factor including: 1) People are safe, 2) People are free from abuse and neglect, 3) People have the best possible health, 4) People experience continuity and security, 5) People exercise rights, 6) People are treated fairly, and 7) People are respected.

My Human Security: Overview

Human Security indicators are essential non-negotiable human and civil rights.

While this includes a wide range of rights, from the right to access one's possessions to the right to privacy, there is also a requirement of freedom from physical or mental harm, including abuse, neglect, and mistreatment. People who receive services must be treated the same as people who do not; they must have dignity and respect, social stability, continuity, and security. People must have sufficient resources to meet their basic needs, as well as have person-centered services.

