TitleVI

Notifying the Public of Rights Under Title VI

PACESETTERS, INC.

Pacesetters, Inc. operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Pacesetters, Inc.

For more information on Pacesetters, Inc. civil rights program, and the procedures to file a complaint, contact 931-537-9100; email hr.dir@pacesetterstn.com; or visit our administrative office at 2511 Hwy 111 N., Cookeville, TN 38506. For more information, visit https://pacesetterstn.com/about/title-vi-notice

A complainant may file a complaint directly with the Tennessee Department of Transportation, 505 Deaderick Street Suite 1800, James K. Polk Building, Nashville, TN 37243-0347, 888-370-3647.

A complainant may file a complaint directly with the Federal Transit Administration, FTA Office of Civil Rights, Title VI Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave SE, Washington, DC 20590, 888-446-4511.

If information is needed in another language, contact 931-537-9100 Ext. 1017. (Si se necesita información en un idioma diferente, comuníquese al 931-537-9100 ext 1017.)

If you feel your rights under Title VI have been violated, you may file a complaint. CLICK HERE to download a Pacesetters Title VI Complaint Form. Submit the complaint form to Pacesetters Title VI Coordinator (information on the Coordinator's Name, Address and phone number are on the 2nd page of the form)